

Company Name: _____ Contact Person: _____

Address: _____ City: _____ Postal Code: _____

Ph: _____ Fax: _____ **SERVICE DATE:** _____ Start Time: _____

Service Details: _____

I have the authority to, and do authorize the work above to be performed at \$165/hr.: Signed: **X** _____
I acknowledge, by signing above, that I have been informed about, and have been given the opportunity to read the terms, conditions and limitations of liability as outlined on the reverse of this page.

System Information:

Operating System: Win XP VISTA Mac O/S Processor Speed _____ Ghz RAM Memory _____ MB/GB

Sound Card/Chip _____ Total Memory Resident Programs loaded _____

Memory Usage: with just O/S loaded _____ MB, with O/S and DNS loaded _____ MB, with O/S, DNS and all other potential programs loaded (Word/Excel/Outlook/I.E./Explorer/ _____ / _____ / _____) _____ MB

TESTING -- Speech Recognition Sample Profile:

Profile Name: _____ Microphone: _____ Audio Device: _____

Enrolments Completed: _____

Start and Switch Between Programs: Dragon Pad Word Microsoft Excel Internet Explorer Recycle Bin

Dictate Into Programs: Dragon Pad Word Microsoft Excel Internet Explorer Recycle Bin

Access Menus and Dialogues: Dragon Pad Word Microsoft Excel Internet Explorer Recycle Bin

Select-and-Say Functionality: Dragon Pad Word Microsoft Excel Internet Explorer Recycle Bin

Create a Macro / “Make that a Short-cut” Dragon Pad Word

Speech Recognition Accuracy Test Scores: Dragon Pad _____ Microsoft Word _____ Other (_____) _____

Alternate Devices Tested: PC/Telephone Headset Digital Recorder Array Microphone Other _____

TRAINING -- Comments: _____

TROUBLESHOOTING -- Audio Test Information:

Sound Recorder Audio **WAVE** Tests: (without boost) _____ (with boost) _____

“CTFMon.exe” Disabled?: _____ General Playback Sound Quality: (without boost) _____ (with boost) _____

Dragon NaturallySpeaking Audio Setup Wizard Test: _____ Sound Device Used: _____

Microphone Quality Check Score: (without boost) _____ (with boost) _____

Sound Card/Chip Boost Capable: YES / NO Recommend -- Use **Boost** ? YES / NO Recommend -- Use **USB Mic** YES / NO

Recommendation: _____

RESULTS : Satisfactory NOT Satisfactory

Technician: _____ Time Completed: _____ Signed: _____

Network / Roaming Installation:

Local PC: Dragon Software Installed: _____ Update Downloaded: _____ Update Installed: _____ Mic Software Installed: _____
Mic Software Configured: _____ Update Installed: _____ **“CTFMon.exe” Disabled:** _____ Dragon Started & Registered: _____
Sample Dictation Created: _____ Opened / Edited from Alternate PC 1: _____ Opened from PC 2: _____ Opened from PC 3: _____
“Master Roaming” Network Folder Created: _____ Local Mapped Drive Created: _____ Dictation TESTED: _____
“Roaming” Enabled in Administrative Settings on PC 1: _____ on PC 2: _____ on PC 3: _____ on PC 4: _____ on PC 5: _____
Settings to have CHECKED: _____ “Merge contents of vocdelta.dat into network...”, _____ “Ask before breaking locks...”, _____ “Set audio levels on each machine...”, _____ “Always copy of acoustic information...”,
_____ “Conserve archive size...”, _____ “Disable use of macro recorder commands”, _____ “Record wave data between utterances”, _____ “Disable Windows advanced text services”.

Comments / Recommendations / Yet To Do: _____

TERMS AND CONDITIONS

Warranty:

The staff of Talk It Up Technologies Inc. pledge to provide the best possible service but, does not warrantee or guarantee any hardware or software, neither for its performance, nor suitability for the customers' needs, nor for its compatibility with the customers' existing computer equipment. All warrantees supported will be solely those warrantees provided by the software publishers and or hardware manufacturers. It shall be the customer's responsibility to handle all warrantee issues. There shall be no other warrantees expressed or implied supported by Talk It Up Technologies Inc.

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Payment:

Payment for training taken in one of our training facilities must be received no later than one week in advance of the scheduled training session. Payment for custom training, configuration, macro creation, troubleshooting or other services, must be paid for in advance. Payment for new hardware and or software, and payment for the installation and configuration of such new hardware and or software must be paid for upon delivery or successful installation, whichever was indicated in the quotation.

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Time:

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More Info:

For more information about software publishers and or hardware manufacturers warrantees, guarantees, or return policies, check out these web sites and their related links: www.talkitup.ca www.nuance.com

Client Agreement & Acknowledgments:

By signing the “Service Authorization Worksheet” office of this page, the client acknowledges and agrees to the above listed terms and conditions, and agrees to pay for all services & products provided.